



Title – Fundraising Policy

1.0 Introduction

As a charity seeking donations from the public we, OvaCare, aim to comply with the Charities Regulator "[Guidelines for Charitable Organisations on Fundraising from the Public](#)".

2.0 Donor Charter

OvaCare pledge to treat all our donors with respect, honesty and openness.

OvaCare commit to being accountable and transparent so that donors and prospective donors can have full confidence in OvaCare.

OvaCare promise that we will ensure that all donor gifts will be used for the advancement of our mission ([Mission Statement](#)) .

OvaCare commit that you, our donors and prospective donors will be informed of the organisation's Vision, Mission and Values (Doc 1001.2018.1001 Mission Statement), and our website will outline how the organisation intends to use donated resources. Our website will also outline the identity of those serving on the Board of Directors, and our board commits to exercising prudent judgement in its responsibilities as Directors.

OvaCare commit to ensure that;

- All fundraising will respect the rights and dignity of donors, beneficiaries and the public.
 - Fundraising will occur in an honest and truthful manner.
 - At all times our donors and beneficiaries will be treated with the utmost respect and confidentiality. Under circumstances where this may require publicity or advertising we will always look for the permission of donors and beneficiaries in advance. We commit that their wishes will be respected.
- Fundraisers will act with integrity and not misrepresent the charity, its need for funds or how they will be applied.
- Questions about fundraising activities and fundraising costs will be answered honestly and in a timely manner.
- Information about the charity's charitable purpose and activities is freely available on our website.



- Charitable donations and gifts will be used for the advancement of the [OvaCare Mission Statement](#).
- The charity's board will explain and account to donors and the public for the charity's actions if ever needed.
- The charity will operate in an open, frank and honest way, and will ensure that transactions, operations, information and communications are easily understood by donors and the public alike.

3.0 Complaints/Feedback

If you ever have a complaint/feedback about any aspect of our work, please contact us using the feedback form on our website or by emailing us at info@OvaCare.ie. As this is important to us, your complaint/feedback will be dealt with by the Chair of our Board as per our policy on feedback and external communications (1004.2019.1007).

If, in the unlikely event, you are not satisfied with the manner in which your complaint/feedback is addressed, the next step open to you is to contact the Charities regulator via their website on <https://www.charitiesregulator.ie/en>

4.0 Donors and Donations

The Board commits that the purpose of any fundraising is clearly explained and donations received are used to further the charity's mission ([hyperlink](#)).

On the occasion where a donor may have specific wishes regarding the use of their donation, OvaCare will always endeavour to respect the donor and their wishes when making decisions that are within the mission of OvaCare ([OvaCare Mission Statement](#)).

5.0 Fundraisers

The board strives to ensure that any individuals fundraising on behalf of OvaCare commit to the following:

- Donors will be informed of the status and authority of those soliciting charitable donations on behalf of the charity so that donors are aware whether fundraisers are employees of the charity, third party agents or volunteers.



- Fundraising activities should not be carried out in a manner which constitutes an unreasonable intrusion on a person's privacy, is unreasonably persistent or places a person under undue pressure to donate.
- Any information obtained in confidence as part of the fundraising process will not be disclosed without express, informed prior consent of the donor.
- Fundraisers are trustworthy and conduct themselves at all times with integrity and honesty and should act openly and in such a manner as to ensure that donors are not misled;

6.0 Data Protection

OvaCare commit to following our Data Protection Policy (Doc 1001.2019.1009) and regulations pertaining to same.

All relevant information must be collected and stored in line with the Guidelines issued by the Office of the Data Protection Commissioner

7.0 Financial Transparency and Accountability

OvaCare have internal financial control procedures which ensure funds are used effectively and appropriately within agreed the policy. Financial Procedures Manual Doc 1002.2019.1001

OvaCare reports annually to the Charities Regulator.